

Area	Clinical (General)		
Section	Administration		
Subsection	N/A		
Document Type	Policy		
Scope	All clinical sites/programs		
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Penny Gilson, CEO EMT meeting 2017-Sep-05	2017-Sep-13	N/A	N/A

DEFINITIONS

Alternate Decision Maker ADM: An individual who has decision-making capacity and is willing to make decisions on behalf of a client who does not have the capacity to make a decision. An alternate may be legally authorized (e.g. health care proxy or committee) or may be a person designated (e.g. family member) in the absence of a legally authorized individual.

Client: An individual and/or their family/care provider who accesses and/or receives health care related services from a PMH facility or program, including affiliate or grant funded agencies. Clients may be patients in acute care, receiving community based services or residents in a personal care home or facility.

Health Care Provider (HCP): Refers to all employees (including contracted individuals, students and volunteers) of PMH who provide direct care or indirect non-contact care as a result of their duties/tasks of their position. A Health Care Provider spans the continuum of services/care that a client may receive from a PMH facility or program.

Private Health Care Provider (PHCP): Refers to trained, credentialed health care providers not employed by PMH that provide specific clinical interventions, which may create risk for patient safety. PHCP excludes agencies or services that are contracted and paid for by PMH.

PURPOSE

To guide the safe provision of health care services by private service providers in facilities and/or programs that are operated and staffed by PMH.

POLICY STATEMENT

PMH recognizes and supports the choice of clients and families to hire and assume the cost for additional care supports to clients in care within PMH facilities/programs. PMH strives to promote client choice to access health services delivered through a private health care provider (PHCP) while promoting client safety and continuity of care, and mitigating organizational risk.

PMH staff may inform client/families/ADM of known private health care providers but will not solicit, recommend and/or select private health care providers on behalf of an individual client.

PROCEDURE

PMH staff notify their direct supervisors of client/family/ADM requests for private health care provision.

Private provider service is initiated during regular business hours when the Manager or designate is accessible.

Responsibilities of PMH staff, client/families/ADM and PHCPs are outlined within PMH1949 and PMH1950.

The Waiver of Liability: Private Providers (PMH1951) must be signed prior to service provision by a private provider. The signed Waiver of Liability is valid for the services provided by the PHCP while the client is actively receiving care from PMH programs and or within PMH facilities.

Private health care services delivered within PMH facilities and programs are governed by the laws/statutes of Manitoba.

TERMINATION

PMH reserves the right to direct that treatment be stopped immediately and/or not permit the PHCP to access the facility/program and/or client if the:

- PMH treatment team is concerned that the care provided by PHCP is unsafe
- Care is negatively impacting the client’s plan of care
- PHCP fails to adhere to the conditions of this policy and appendices.

RELATED MATERIAL

- [PMH481, Information and Agreement for Visitors on Business](#)
- [PMH1949, Private Providers: Provision of Health Care Services: Client/Family/ADM Fact Sheet](#)
- [PMH1950, Private Providers: Provision of Health Care Services: Private Health Care Provider Fact Sheet](#)
- [PMH1951, Waiver of Liability: Private Providers: Provision of Health Services](#)

DOCUMENT HISTORY

Version	Changes
2017-Sep-13	New.